

SEPHRA

The most trusted name in chocolate fountains™

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Servicing and Spares



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Repairing your Fountain

Sephra Europe Ltd are the Authorised Warranty Repair Centre for Sephra and Giles & Posner Chocolate Fountains.

Sephra Europe Ltd offer a wide range of scheduled service programmes and ad-hoc repair services.

With full repair facilities, trained engineers and large inventory of Sephra and Giles & Posner spare parts,

Fountains can be picked up, repaired or serviced and returned using FedEx and UPS priority courier service.

Fountain Servicing

It is recommended that removable bowl fountains are serviced approx every 500 - 2000 hours or one year depending on model and age of fountain, this will help prevent downtime and failures. Older fixed bowl fountains are recommended to be serviced every 500 hours.

Removable

Sephra CF44R / CF34R / CF27R / CF23R
- Removable Bowl fountain service - £159 + VAT (Price includes new LONG LIFE Drive shaft, which now only requires replacement every 2000 hours)

Fixed

(old style) Sephra CF44 / CF34 Fixed Bowl fountain service - £199 + VAT
(old style) Sephra CF27 Fixed Bowl fountain service - £149 + VAT

Prices do not include collection / delivery or VAT.

Stabilizers

The stabilizer fits at the top of the fountain's cylinder and holds the auger screw (which pulls the chocolate to the top) in place.

This stabilizer is for the Quick Set tier system which means that it will only work on tiersets where the tiers simply slide down and rest on a ledge and are not screwed on to the centre cylinder.



Stabilizer - 23"
Commercial Fountain



Stabilizer - 27"
Commercial Fountain



Stabilizer - 34/44"
Commercial Fountain

Stabilizers come with all purchased Sephra chocolate fountains, however replacements are available as they commonly get lost or broken.

Shaft Replacement Kits

Shaft replacement kits repair Sephra's commercial chocolate fountains. Since April 2012 Sephra have created a new range of removable bowl fountains which have a new long life of 2000 hours. It is recommended to replace and service your fountain after this time. If the fountain is not maintained by changing these parts, chocolate can pass through the seals and damage the motor.

The parts in the removable bowl kits have a new long life of 2000 hours.

These kits are fairly easy to replace yourself or you may send your fountain to us to replace it for you as part of our service plan.

CF 23/27 - Square Shaft Replacement Kit

This kit is for the removable bowl models and includes the following:

2 Bearings, 2 Seals, 1 Square driver shaft, 1 Teflon Washer, 1 Gasket



CF 34/44 - Square Shaft Replacement Kit

This kit is for the removable bowl models and includes the following:

2 Bearings, 2 Seals, 1 Square driver shaft, 1 Bottom Seal



CF 34/44 - Fixed Basin Shaft Replacement Kit

This kit is for the fixed bowl models and includes the following:

2 Bearings, 2 Seals, 1 cylindrical driver shaft. 500 hours service interval.



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Thank you for your interest in Sephra.

All of our products can be viewed online,
however we also have trained members of
staff that will answer any queries you have.
So please, do not hesitate to contact us.

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